AP24 ACCESS POINT DATASHEET

Product Overview

The AP24 is a tri-band device with 2 spatial streams for transmitting and receiving data over two client-serving radios, with a third sensor radio dedicated to monitoring.

Juniper AI-Driven Network

The Juniper AP24 is an entry-level access point offering a cost-effective technology investment choice for organizations seeking cutting edge AI-driven solutions that optimize end user Wi-Fi experiences. The Juniper AP24 integrates Mist AI for AX capabilities and omnidirectional BLE antenna to automate network operation and boost Wi-Fi performance for devices on your network in the 6 GHz (Wi-Fi 6E) band. Juniper's AI solutions for 6E helps support optimized operator and user experiences with secure client-to-cloud automation, insight, and AI-driven actions.

The Juniper AI-Driven Enterprise makes Wi-Fi predictable, reliable, and measurable, offering unprecedented visibility into the user experience through the use of unique service-level expectation (SLE) metrics. Proactive, AI-driven automation and self- healing replace time-consuming manual tasks, lowering Wi-Fi operational costs and saving substantial time and money. The AP24 is ideal for areas where you need a high-performance, 6 GHz capable access point but don't require advanced location-based services. All operations are managed using the open and programmable microservices-based Juniper Mist™ cloud architecture. The system delivers maximum network scalability and performance while also bringing DevOps agility to WLANs and location services.

The Juniper Mist Cloud Architecture

Our cloud-native, AI-driven microservices architecture delivers unparalleled agility, scale, and resiliency to your network. It lowers OpEx and delivers unprecedented insights into network performance, behaviors, traffic patterns, and potential trouble spots by using data science to analyze large amounts of rich metadata collected by Juniper Access Points.

Juniper Access Point Family

The Juniper enterprise-grade access point family consists of:

- AP45 Series, AP34 and AP24, which support Wi-Fi 6E, 802.11ax (Wi-Fi 6), and Bluetooth LE
- AP43 Series, AP12, AP32, AP33, and AP63 Series, which support 802.11ax (Wi-Fi 6) and Bluetooth LE

These access points are all managed by the real-time microservices based in Juniper Mist cloud.

The table below compares the supported major functions of the Juniper Wi-Fi 6E and Wi-Fi 6 access points to help in selecting the most appropriate model(s).

	AP45	AP34	AP24	AP43	AP33	AP12	AP63
Deployment	Indoor	Indoor	Indoor	Indoor	Indoor	Indoor Wall Plate/ Desk Mount	Outdoor
Wi-Fi Standard	Wi-Fi 6E 802.11ax (WiFi 6) 4x4 : 4SS	Wi-Fi 6E 802.11ax (Wi-Fi 6) 2x2 : 2SS	Wi-Fi 6E 802.11ax (WiFi 6) 2x2 : 2SS 2.4/6 + 5 GHz	802.11ax (Wi-Fi 6) 4x4 : 4SS	802.11ax (Wi-Fi 6) 5GHz: 4x4 : 4SS 2.4GHz: 2x2 : 2SS	802.11ax (Wi-Fi 6) 2x2 : 2SS	802.11ax (Wi-Fi 6) 4x4 : 4SS
Wi-Fi Radios	Dedicated fourth radio for scanning	Dedicated fourth radio for scanning	Dedicated third radio for scanning	Dedicated third radio for scanning	Dedicated third radio for scanning	Dedicated third radio for scanning	Dedicated third radio for scanning
Antenna Options	Internal/External	Internal	Internal/External	Internal/External	Internal	Internal	Internal/External
Virtual BLE	✓	—	—	✓	✓	—	✓
USB	✓	✓	✓	✓	✓	—	—
IoT Sensors	Temperature, Accelerometer	Temperature, Accelerometer	Temperature, Accelerometer	Humidity, Pressure, Temperature	Temperature, Accelerometer	—	Humidity, Pressure, Temperature
Warranty	Limited Lifetime	Limited Lifetime	Limited Lifetime	Limited Lifetime	Limited Lifetime	Limited Lifetime	One Year
Frequencies Supported	2.4 GHz, 5 GHz, 6 GHz	2.4 GHz, 5 GHz, 6 GHz	2.4 GHz, 5 GHz, 6 GHz	2.4 GHz, 5 GHz	2.4 GHz, 5 GHz	2.4 GHz, 5 GHz	2.4 GHz, 5 GHz

Available for the Juniper AP24

Wi-Fi Cloud Services

Juniper Mist Wi-Fi Assurance

For IT and NOC Teams

- Predictable and Measurable Wi-Fi
- Service-Level Expectations (SLEs) Support
- WxLAN Policy Fabric for Role-Based Access
- Customizable Guest Wi-Fi Portal
- Radio Resource Management (RRM) Driven by AI

Marvis Virtual Assistant

For IT Helpdesk Teams

- AI-Powered Virtual Network Assistant
- Natural Language Processing Interface
- Anomaly Detection
- Client SLE Visibility and Enforcement
- Data Science-Driven Root-Cause Analysis

Juniper Mist Asset Visibility

For Process and Resource Improvement Teams

- Identification of Assets by Name and View Location
- Zonal/Room Accuracy for Third-Party Tags
- Historical Analytics for Asset Tags
- Telemetry for Asset Tags (temperature, motion, and other data)
- APIs for Viewing Assets and Analytics

Analytics Cloud Services

Juniper Mist Premium Analytics

For Network Teams

- Baseline Analytics Features Come Included with Wi-Fi Assurance, Mobile Engagement, and Asset Visibility Subscriptions
- End-to-End Network Visibility
- Orchestrated Networking and Application Performance Queries
- Simplified Network Transparency

For Business Teams

- Baseline Analytics Features Come Included with Wi-Fi Assurance, Mobile Engagement, and Asset Visibility Subscriptions
- Customer Segmentation and Reporting Based on Visitor Telemetry
- Customized* Dwell and Third-Party Reporting for Traffic and Trend Analysis
- Correlation of Customer-Guest Traffic and Trend Analysis
- Correlated Customer-Guest Traffic and Trend Analysis

*Juniper Mist Premium Analytics service subscription is needed

Access Point Features

High-Performance Wi-Fi

The AP24 supports new bandwidth-hungry applications and soaring device densities. The AP24 is comprised of tri-band capable, dual band concurrent, tri-radio 2x2 802.11ax (Wi-Fi 6E) with maximum data rates of 2400 Mbps in the 6GHz band, 1200 Mbps in the 5GHz band, and 575 Mbps in the 2.4GHz band. The third radio functions as a network, location, and security sensor, as well as a spectrum monitor. With 802.11ax Orthogonal Frequency Division Multiple Access (OFDMA), Multi-User Multiple Input Multiple Output (MU-MIMO), and Basic Service Set (BSS) Coloring technologies.

AI for AX

The added performance and spectrum efficiency of 802.11ax (Wi-Fi 6) has added to the complexity of configuring and operating wireless networks. Juniper automates and optimizes AP management and performance with AI for AX capabilities. Juniper access points reduce interference due to congestion and ensure consistent service to multiple connected devices in high-density environments by optimizing BSS Coloring, improving data transmission scheduling within OFDMA and MU-MIMO, and assigning clients to the best radio to boost the overall performance of the network.

Greater Spectral Efficiency

OFDMA improves spectral efficiency so that an increasing density of devices can be supported on the network. Density has become an issue with the rapid growth of IoT devices, which often utilize smaller data packets than mobile devices and hence increase the burden and contention on the network.

Additionally, BSS Coloring improves the coexistence of overlapping BSSs and allows spatial reuse within a given channel by reducing packet collisions.

Automatic RF Optimization

Radio Resource Management automates dynamic channel and power assignment, taking Wi-Fi and external sources of interference into account with a dedicated sensor radio that determines whether the AP should operate in the 2.4 or 6 GHz band. The AI engine continuously monitors coverage and capacity SLE metrics to learn and optimize the RF environment. A learning algorithm uses hysteresis on a 24-hour window to conduct a sitewide rebalancing for optimal channel and power assignment.

Proactive Insight and Action

A dedicated, dual-band third radio collects data for Juniper's patent-pending Proactive Analytics and Correlation Engine (PACE), which uses machine learning to analyze user experiences, correlate problems, and automatically detect their root causes. These metrics are used to monitor SLEs and provide proactive recommendations to ensure problems don't occur (or are fixed as quickly as possible when they do).

Improved IoT Battery Efficiency

By incorporating the 802.11ax target wake time (TWT) capability and Bluetooth 5.3, AP24 access points help extend the battery life of IoT devices, particularly as additional devices join the network.

Dynamic Debugging

The AP24 has constant monitoring services and sends alerts whenever a service behaves abnormally. Dynamic debugging relieves IT of having to worry about an AP going offline or that any services running on the AP become unavailable.

Dynamic Packet Capture

The Juniper Mist platform automatically captures packets and streams them to the cloud when major issues are detected. This saves IT time and effort and eliminates the need for truck rolls with sniffers to reproduce and capture data for troubleshooting.

Marvis Virtual Conversational Assistant

Marvis is a natural language processing (NLP)-based assistant with a Conversational Interface to understand user intent and goals, simplifying troubleshooting and the collection of network insights. It uses AI and data science to proactively identify issues, determine the root causes and scope of impact, and gain insights into your network and user experiences. It eliminates the need to manually hunt through endless dashboards and CLI commands.
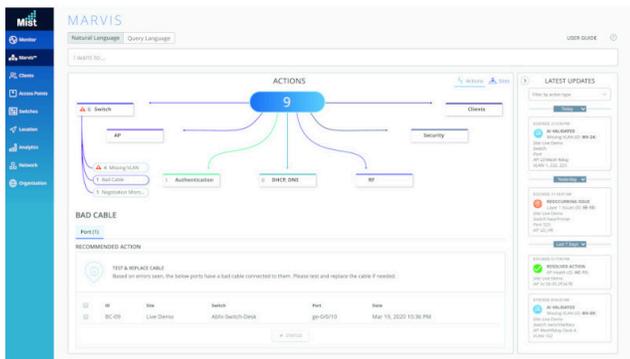
Effortless, Cloud-Based Setup and Updates

The AP24 automatically connects to the Juniper Mist cloud, downloads its configuration, and joins the appropriate network. Firmware updates are retrieved and installed automatically, ensuring that the network is always up to date with new features, bug fixes, and security updates.

Premium Analytics

Our Wireless Assurance, User Engagement, and Asset Visibility services include a base analytics capability for analyzing up to 30 days of data, which enables you to simplify the process of extracting network insights across your enterprise. If you require dynamic insights like motion paths* and other third-party* data and would like the option of customized reports, the Juniper Mist Premium Analytics service is available as an additional subscription.
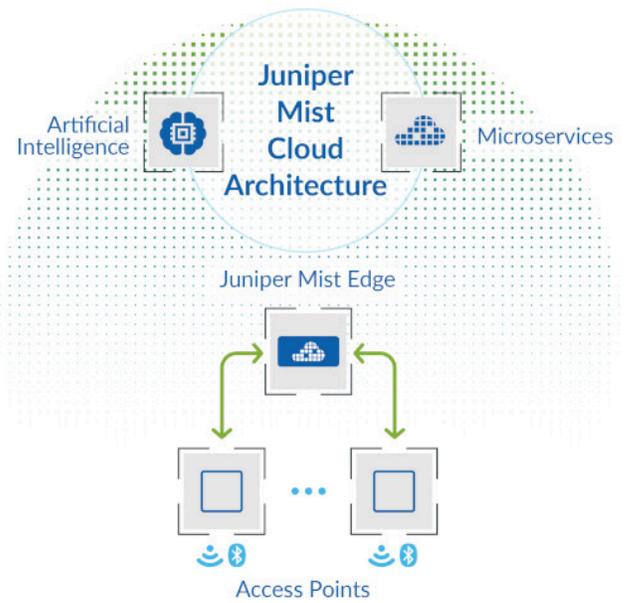
Juniper Mist Edge

Juniper APs offer a flexible data plane. The Juniper Mist Edge is an on-premises appliance that runs a tunnel termination service. Traffic can be broken out locally or tunneled to a Juniper Mist Edge. Juniper Mist Edge use cases include: seamless mobility in large campus environments, tunneling of guest traffic to a DMZ, IoT segmentation, and teleworker services. Learn more about Juniper Mist Edge.

I/O and Indicators

Eth0	100/1000/2500 Base-T (802.3bz); RJ45; PoE PD
Reset	Reset to the factory default settings
Indicators	One multicolor status LED
Traffic Forwarding Options	Eth0, Juniper Mist Edge
IoT Sensors	Temperature, Accelerometer
USB	USB 2.0 support interface, 900 mA output

Specifications

Wi-Fi Standard	802.11ax (Wi-Fi 6E) with 6 GHz, including support for OFDMA, 1024-QAM, MU-MIMO, Target Wake Time (TWT), and Spatial Frequency Reuse (BSS Coloring). Backwards compatibility with 802.11a/b/g/n/ac
Supported Data Rates	2.4 GHz / 5 GHz: 1.8 Gbps, 5 GHz / 6 GHz: 3.6 Gbps
2.4GHz	2x2: 2 802.11ax up to 575 Mbps data rate
5GHz	2x2: 2 802.11ax up to 1,200 Mbps data rate
6 GHz	2x2: 2 802.11ax up to 2,400 Mbps data rate
MIMO Operation	Two spatial stream SU-MIMO for up to 2400 Mbps wireless data rate to individual 2x2 HE160. Two spatial stream MU-MIMO for up to 2400Mbps wireless data rate to up to two MU-MIMO capable client devices simultaneously
Dedicated Third Radio	2.4GHz, 5GHz, and 6GHz tri-band WIDS/WIPS, spectrum analysis, and location analytics radio
Internal Antennas (AP24)	Two 2.4GHz omnidirectional antennas with 4 dBi peak gain Two 5GHz omnidirectional antennas with 6 dBi peak gain Two 6GHz omnidirectional antennas with 6 dBi peak gain
IoT Radio	Multi Personality with BLE 5.3 and Omni Antenna
Beam Forming	Transmit Beamforming and Maximal Ratio Combining
Power Options	802.3af: Single radio, cloud connectivity only 802.3at: Full functionality
Dimensions	185mm x 185mm x 39mm
Shipping Box	244mm x 227mm x 64mm
Weight	.75kg
Operating Temperature	Internal antenna: 0° to 40° C
Operating Humidity	10% to 90% maximum relative humidity, non-condensing
Operating Altitude	3,048m (10,000 ft)
Trusted Platform Module (TPM)	Includes a TPM for infrastructure security

Mounting Brackets

|	
APBR-U*	Universal bracket
APBR-ADP-M16	16mm threaded rod (M16-2)
APBR-ADP-T58	3⁄8" Threaded Rod
APBR-ADP-CR9	9⁄16" T-Rail, Channel Rail
APBR-ADP-RT15	15⁄16" T-Rail
APBR-ADP-WS15	1-1/2" T-Rail
APBR-ADP-T12	1/2" threaded rod

*The AP package includes one Universal Bracket. APBR-U is also available separately as an accessory.
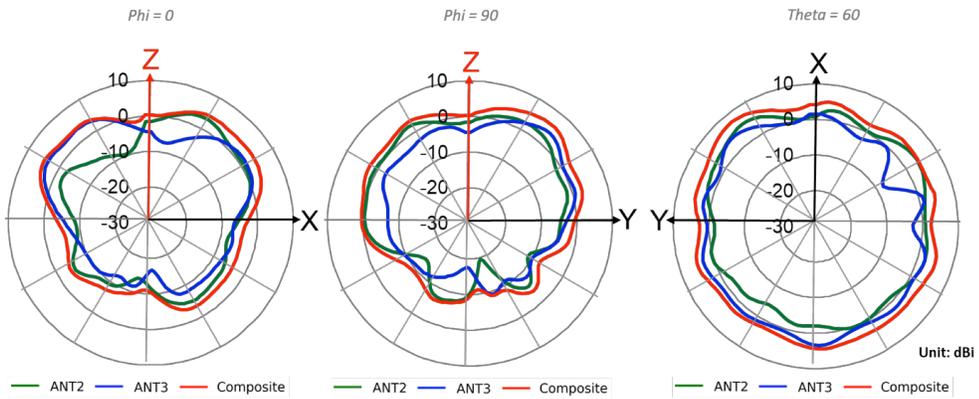
Ordering Information

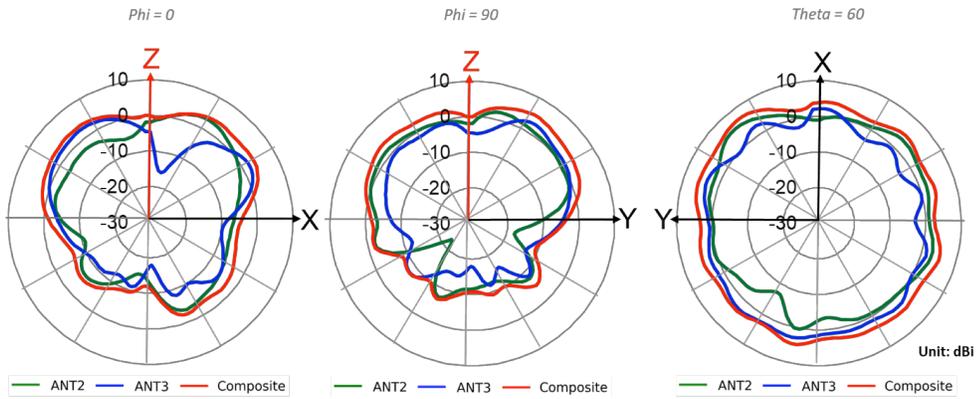|	
US/FCC Domain	AP24-US (Internal Antenna)
Rest of the World	AP24-WW (Internal Antenna)

AP24 5GHz Wi-Fi

AP24 Wi-Fi @ 5150MHz
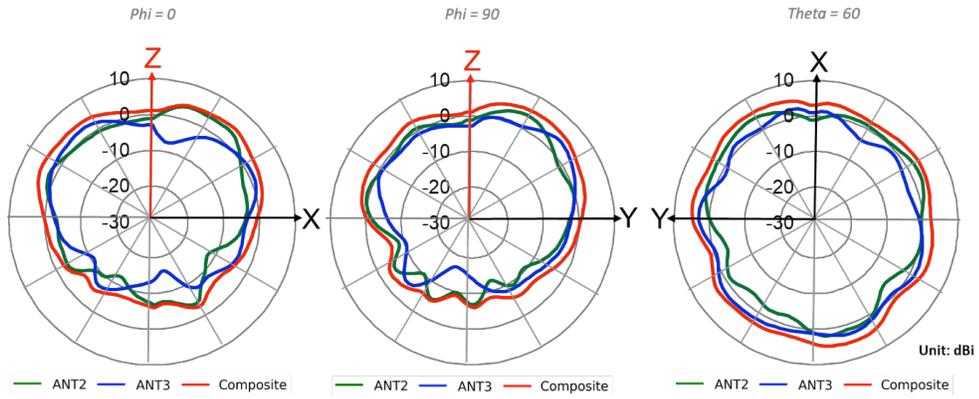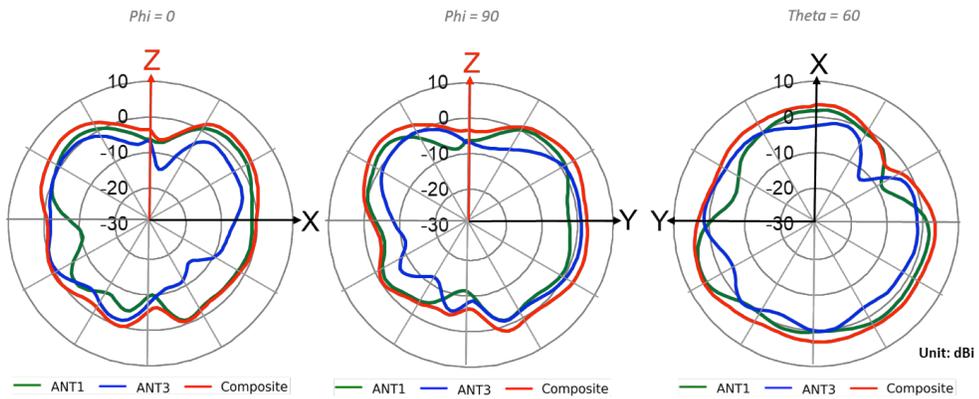

AP24 Wi-Fi @ 5550MHz
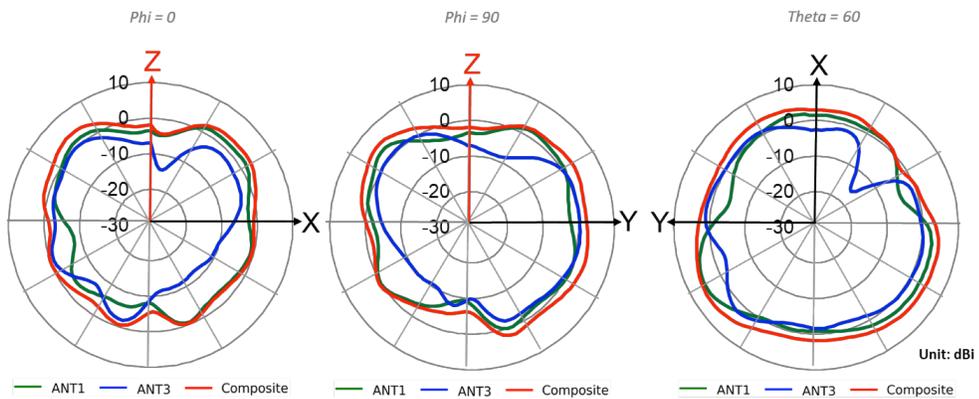

AP24 Wi-Fi @ 5850MHz
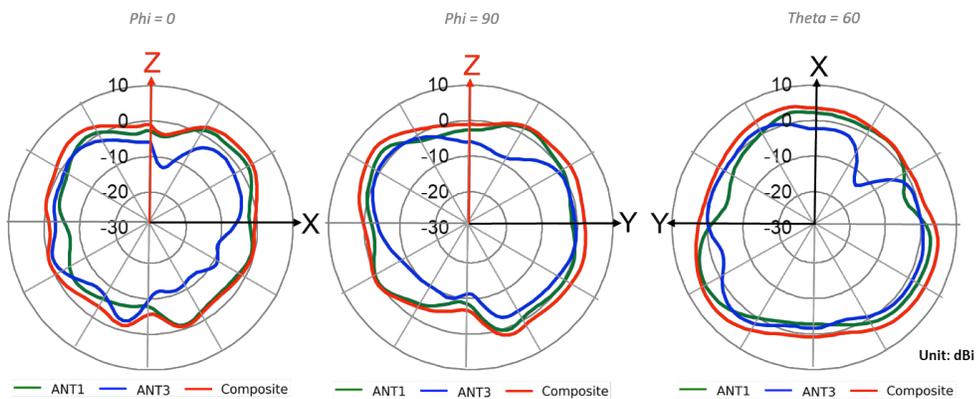
AP24 Dual Band Radio 2.4GHz Wi-Fi

AP24 Wi-Fi @ 2400MHz

AP24 Wi-Fi @ 2450MHz

AP24 Wi-Fi @ 2500MHz

AP24 Dual Band Radio 6GHz Wi-Fi
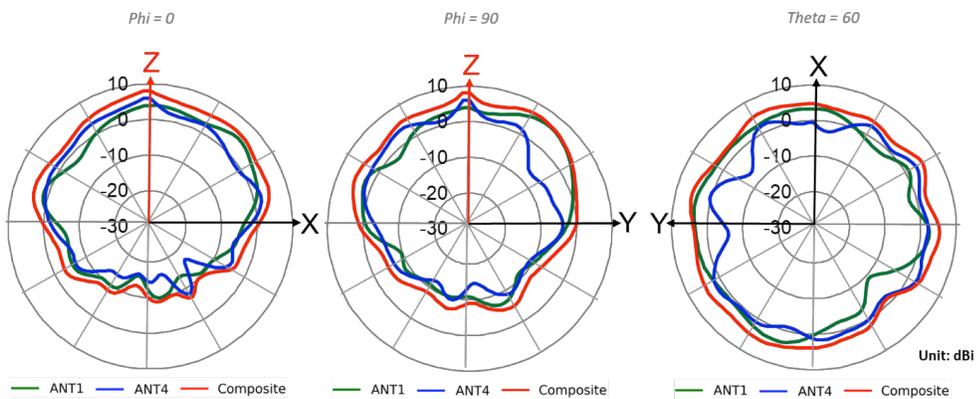
AP24 Wi-Fi @ 5925MHz

Phi = 0	Phi = 90	Theta = 60

Unit: dBi

— ANT1 — ANT4 — Composite

AP24 Wi-Fi @ 6565MHz

Phi = 0	Phi = 90	Theta = 60

Unit: dBi

— ANT1 — ANT4 — Composite

AP24 Wi-Fi @ 7125MHz

Phi = 0	Phi = 90	Theta = 60

Unit: dBi

— ANT1 — ANT4 — Composite
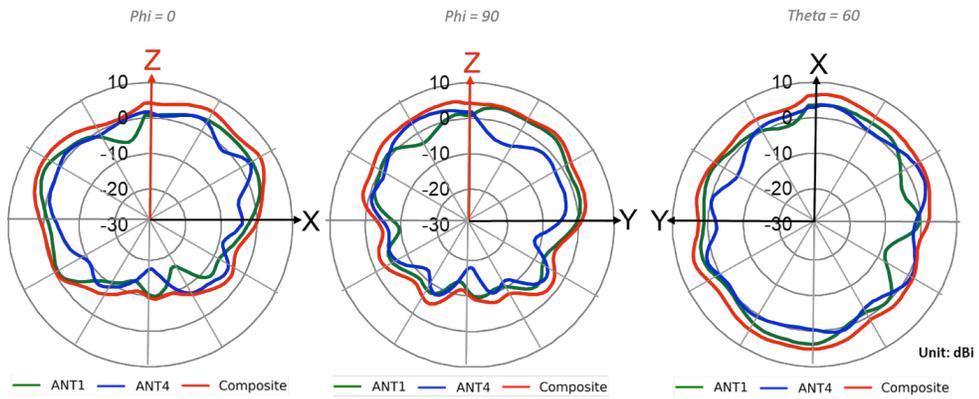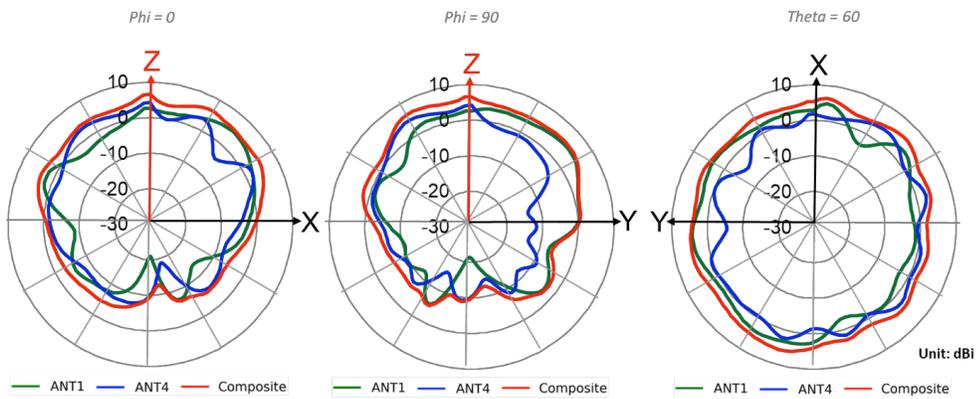
AP24 802.15.4/BLE Radio

AP24 Omni BLE @ 2440MHz

Phi = 0   Phi = 90   Theta = 60

Unit: dBi
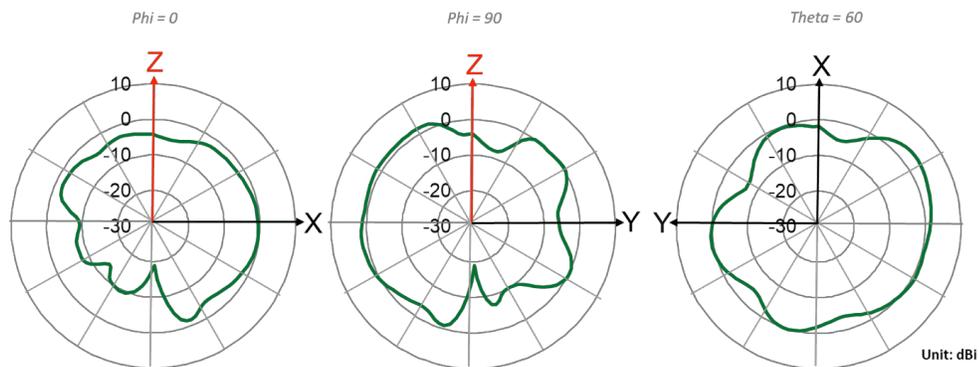
About Juniper Networks

At Juniper Networks, we are dedicated to dramatically simplifying network operations and driving superior experiences for end users. Our solutions deliver industry-leading insight, automation, security and AI to drive real business results. We believe that powering connections will bring us closer together while empowering us all to solve the world's greatest challenges of well-being, sustainability and equality.